

Randall's Restaurant Guest Code of Conduct

At Randall's, we're dedicated to delivering an exceptional dining experience—where modern flavors meet refined technique, all in a setting perfect for any occasion. To ensure a welcoming and enjoyable atmosphere for every guest and team member, we kindly ask that you follow the guidelines outlined below during your visit.

1. Respectful Behavior

- **Courtesy and Kindness:** Please treat all guests and staff with respect and courtesy.
- **Language:** Refrain from using offensive, inappropriate, or aggressive language.
- **Harassment:** Harassment of any kind, including verbal, physical, or visual, will not be tolerated.

2. Dress Code

- **Attire:** Our dress code is upscale casual. We appreciate guests dressing appropriately to maintain the restaurant's elegant atmosphere.

3. Dining Etiquette

- **Reservations:** Please honor your reservation time. If you anticipate being late or need to cancel, kindly inform us as soon as possible.
- **Seating:** Wait to be seated by our host staff. Do not change tables without notifying a staff member.
- **Children:** Children are welcome; however, we ask that they remain seated and supervised at all times to ensure the comfort of all guests.

4. Alcohol and Substance Policy

- **Alcohol Consumption:** Alcoholic beverages are served to guests aged 21 and over. Please consume responsibly.
- **Outside Beverages:** Bringing outside alcoholic beverages into the restaurant is prohibited.
- **Substance Use:** The use of illegal substances on the premises is strictly forbidden.

5. Personal Belongings

- **Valuables:** Please keep personal belongings with you at all times. Randall's is not responsible for lost or stolen items.
- **Lost Items:** If you lose an item during your visit, please contact our staff promptly for assistance.

6. Photography and Recording

- **Discretion:** Feel free to take photos of your dining experience; however, please be considerate of other guests' privacy.
- **Professional Equipment:** The use of professional photography or recording equipment requires prior approval from management.

7. Health and Safety

- **Illness:** If you are feeling unwell, we kindly ask that you postpone your visit to ensure the health and safety of other guests and staff.
- **Allergies and Dietary Restrictions:** Please inform your server of any allergies or dietary restrictions. We will do our best to accommodate your needs.

8. Compliance with Staff Instructions

- **Staff Directions:** Please follow all instructions given by our staff, especially in emergency situations or when addressing any concerns.
- **Non-Compliance:** Failure to adhere to this code of conduct may result in being asked to leave the premises.

We appreciate your cooperation in maintaining a pleasant dining environment for everyone. Thank you for choosing Randall's Restaurant.